

Zero Gravity Gym Policies

Tuition and Fees Information

Upon enrolling a new student into the Zero Gravity Gymnastics or Cheer program, the following fees must be collected prior to the student's first class. You must register in person.

1. Registration fee of \$35 (assessed annually). Registration is non-refundable. If you leave the program and return this fee must be re-paid. (**Registration calendar year is August-July**)
2. If you sign up for electronic payment you will be responsible for your child's registration fee and first month tuition upon enrollment to the Zero Gravity program. If you elect not to sign up for electronic payment you will be responsible for your child's registration fee, first month tuition, and last month tuition upon enrollment to the Zero Gravity program. Last month tuition is used as a deposit. Payment option forms are required to be filled out upon registration. (Prorated tuition depending on your start date). Tuition is due on the 1st of each month. A late fee of \$25 will be assessed after the 5th of the month.

Refund and Credit Policies

1. There will be **NO REFUNDS** given. If you drop from the ZGG program you must fill out a drop form (obtained at the front office) by the **first** of the month prior to the month you wish to drop. Your deposit/last month's tuition will then be used or if you are on Electronic payment you will owe for the next month's tuition.
2. There will be no make up classes.
3. **Monthly tuition is not pro-rated for holidays**, some months have five classes per month instead of four; this evens out over the year.
4. Your tuition holds your child's place in his/her class. **If the tuition is 15 days overdue a \$25 late fee will be assessed to your account.** If you are on electronic payment and your card is declined/insufficient funds, Zero Gravity has the right to charge your checking or credit card on file.
5. If you wish to drop your class(es), a **DROP FORM MUST BE SUBMITTED, IN PERSON (obtained at the front office) by the FIRST of the month prior to the month you wish to drop.**
6. **All customers must have a voided check on file.**

Closed Holidays

The following are events/holidays that we will be closed: Halloween, Thanksgiving Break, Christmas/New Years Break, Spring Break, Memorial Day, Fourth of July, and Labor Day weekend.

Arrival and Departures

Please arrive on time to your child's class so your child will not miss any warm-up. Children are not allowed to wait outside for parents or exit the facility without a parent. So please pick your child up promptly.

Gymnastics Class Attire

Girls must wear leotards or unitards. Boys must wear gym shorts (elastic waistband) and a form fitting t-shirt that can be tucked in. No tights, jeans, zippers, socks, shoes, or jewelry will be allowed. Hair should be pulled back and secured.

Cheer/Tumbling Class Attire

For cheer/tumbling classes students may wear cheer shoes. All shoes must be approved by a coach. Students must wear elastic waistband shorts and a form fitting t-shirt that can be tucked in. Hair should be pulled back and secured.

BRING A WATER BOTTLE! We do not have a water fountain.

Zero Gravity is not responsible for any lost/stolen items.

Emergency Closing Inclement Weather Information

It is our intention to be open unless severe weather circumstances take place. However, situations out of our control such as inclement weather, natural/national disasters or major building issues may disrupt service from time to time. In the event that this does occur we apologize in advance.